

Our Company collects information to enable usage of our Odasa SCADA analytics platform. This policy details the data collected and how it is used. Our Company takes privacy seriously, and we implement an Information Security Management System (ISMS) to meet the requirements of the *Privacy Act 1988 (Clth)* and **ISO 27001** – *Information security management systems*.

Personal Information

Our Company, and our trusted ‘infrastructure as a service’ provider, collect personal information from users to enable their use of Odasa. This information includes, but is not limited to, the first and last names and email address.

We only collect personal information that is voluntarily provided for the purpose of using the platform.

Our Company does not sell, rent, or lease its customer lists to third parties. We may share data with trusted partners to help perform training, marketing or customer support activities.

Personal information may be stored by us on both computer systems owned and operated by us, and on infrastructure as a service we procure from trusted third-party providers.

Platform Usage Analytics

Information about computer hardware and software may be automatically collected by us, and our trusted ‘infrastructure as a service’ providers. This information is used for the operation of the platform, to maintain quality of the service, and to provide general statistics regarding use of the platform. This information may include, but is not limited to:

- user IP address
- browser type
- domain names
- platform access dates and times.

This information may be stored by us on computer systems owned and operated by us, on infrastructure as a service procured from trusted third-party providers, or in some cases using trusted third-party systems.

Operation Data

Operational data from SCADA systems are automatically collected and stored, as required for the functionality of the Odasa platform. This includes, but is not limited to:

- current and historic point/tag values
- current and historic alarms
- current and historic configuration.

SCADA user data is not collected by our Company, excluding data that may be stored within non-user based SCADA objects. This information may be stored by us on both computer systems owned and operated by us, and on infrastructure as a service procured from trusted third-party providers.

Third-Party Access

In some circumstances, third parties may have access to the user's operational data. These circumstances include, but are not limited to:

- an authorised person requests us to enable automated transfer of the data to another party
- an authorised person requests that we create API keys for access to the data by another party
- an authorised person requests that we provide specific data to a third party
- an authorised person provides data to a third party
- where an infrastructure as a service provider requires access for diagnostics or troubleshooting purposes
- as required by law.